

To the children and families of the Practice of Robert E. Miller, MD, FAAP, PA:

4/2/20

Due to the changes resulting from the effects of the Coronavirus pandemic, the Practice is undertaking the following actions to ensure safety while still providing excellent and quality healthcare:

1. Call the office with adequate notice before an appointment if your child has had signs or symptoms of fever, cough, sore throat or difficulty breathing or has had direct exposure to anyone testing positive for Coronavirus (COVID-19) in the last 14 days.

2. Please limit the number of attendees in the office to as few as possible.

3. The office hours are as follows:

M-F: 9AM to 4PM (lunch between 1PM and 2 PM)

Closed Saturday (for now) and Sunday.

As always, a Provider will be available and can be reached by calling the answering service (301-609-6270) at all times when the office is closed. The recording from the answering machine will still be working in each office.

4. The Providers will continue to see babies at St. Mary's Hospital.

5. The decision to test for Coronavirus (COVID-19) will be made by our Providers.

6. Coronavirus (COVID-19) testing is not performed in our office. Contact our office for the availability of outside testing sites for Coronavirus COVID-19). Most symptomatic patients do not need testing.

7. Additional safety precautions have been implemented to limit contact with Coronavirus (COVID-19) as follows:

a. There are separate waiting rooms for sick and well patients

b. We disinfect all rooms including the waiting rooms frequently and including before and after a patient is seen

c. Children and parents will immediately be escorted to the disinfected examining room as soon as possible to avoid contact with others.

d. There are no toys or extraneous objects in the office.

As always, we appreciate providing healthcare for your children. We will get through these difficult times together.